

2023 BENEFITS PREVIEW



Exclusively for  **INTEGRITY**  
MARKETING GROUP

# Friendly Reminders

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Plan designs and service areas described in this document are pending government approval and are subject to change. For agent use only. Not intended for use as marketing materials for the general public.

**Do not distribute, reproduce, edit or delete any portion** without the express permission of SCAN Health Plan.

Not all benefits available in all SCAN plans; please refer to plan materials for specific coverage. Members must meet criteria for certain benefits. Not all benefits, services areas and plans illustrated.

Prescription copayments may vary by plan, county, pharmacy type, day supply, benefit stage, or in members who receive “Extra Help”.

2018 – 2022 Star rating applies to all plans offered by SCAN Health Plan except SCAN Healthy at Home and VillageHealth. Medicare evaluates plans based on a 5-Star rating system. Star ratings are calculated each year and may change from one year to the next.

# Our Mission To Keep Seniors Healthy & Independent



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INTRODUCTION

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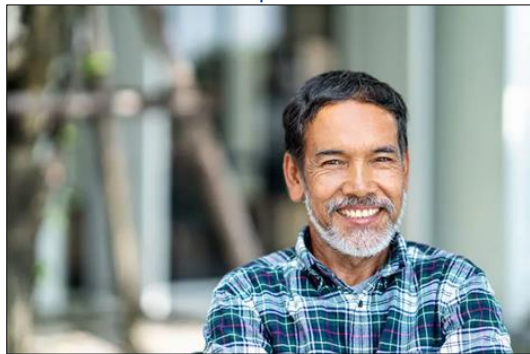
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2023 SCAN HIGHLIGHTS

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SUPPLEMENTAL BENEFITS

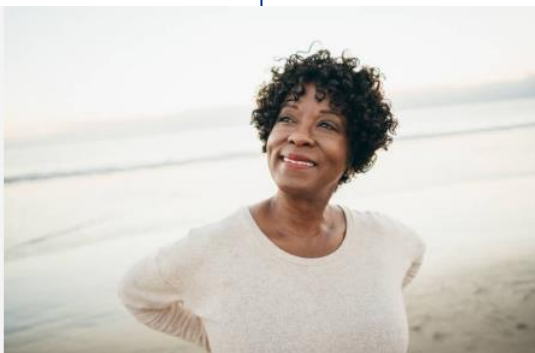


## Founded by seniors, for seniors

In 1977, a group of “twelve angry seniors” in Long Beach, California got together to improve care and services for older adults. These pioneers had the simple desire to remain healthy and to age independently. So, they consulted with experts in medicine and social services and formed the not-for-profit Senior Care Action Network, now known as SCAN.

Since those early days, SCAN has been a loose-knit group of activists, a federally recognized Social HMO, and an award-winning Medicare Advantage Plan. But through it all we have remained steadfastly committed to our original mission:

**TO KEEP SENIORS**  
**HEALTHY AND INDEPENDENT.**



# CREATING A SENIOR-FOCUSED ORGANIZATION

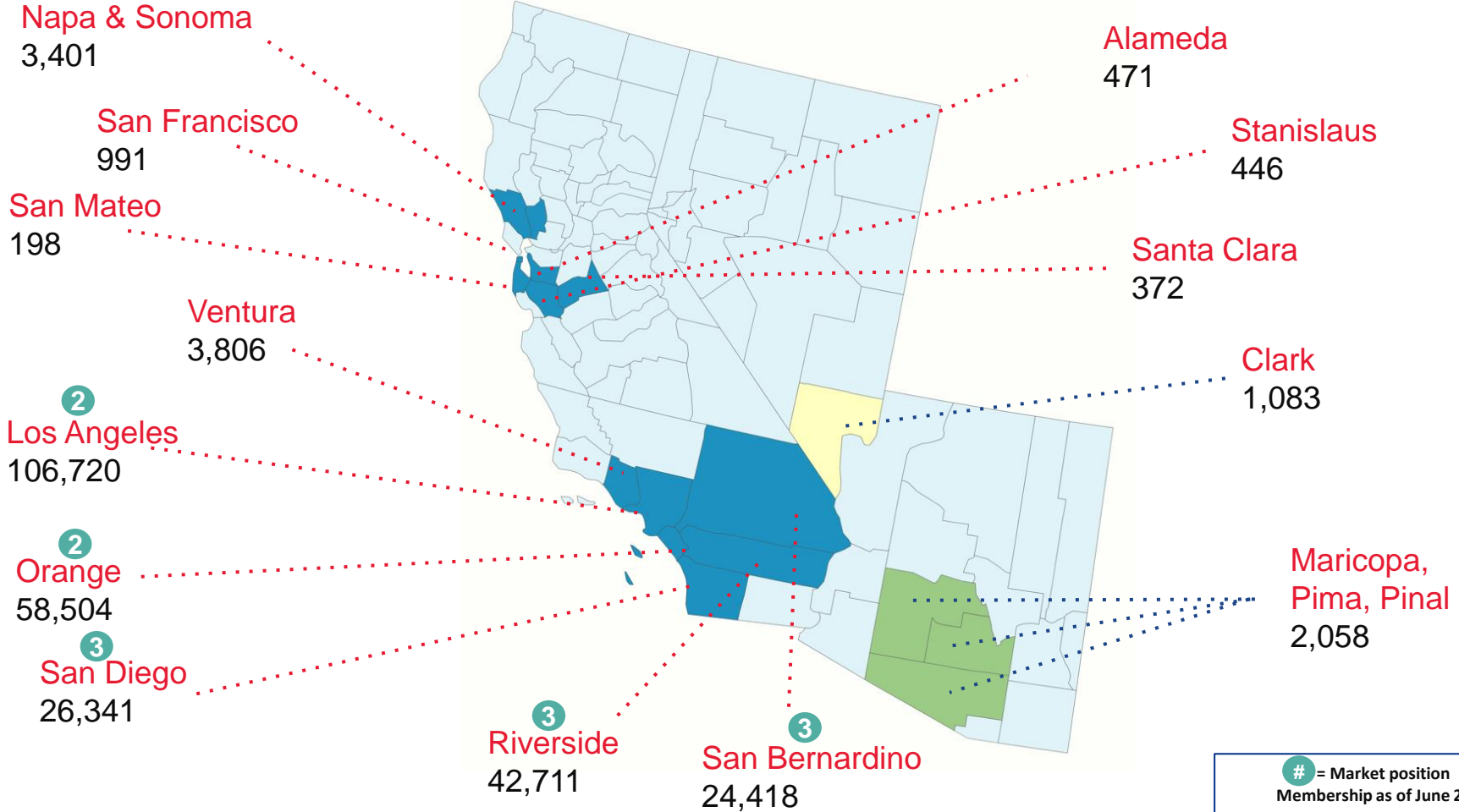


## THE TRUTH ABOUT THE 12 ANGRY SENIORS

- Petitioned the city of Long Beach to improve access to the services they needed to age in place
- Formed the Long Beach Area Geriatric Healthcare Council
- Renamed the organization and introduced Senior Care Action Network, now SCAN

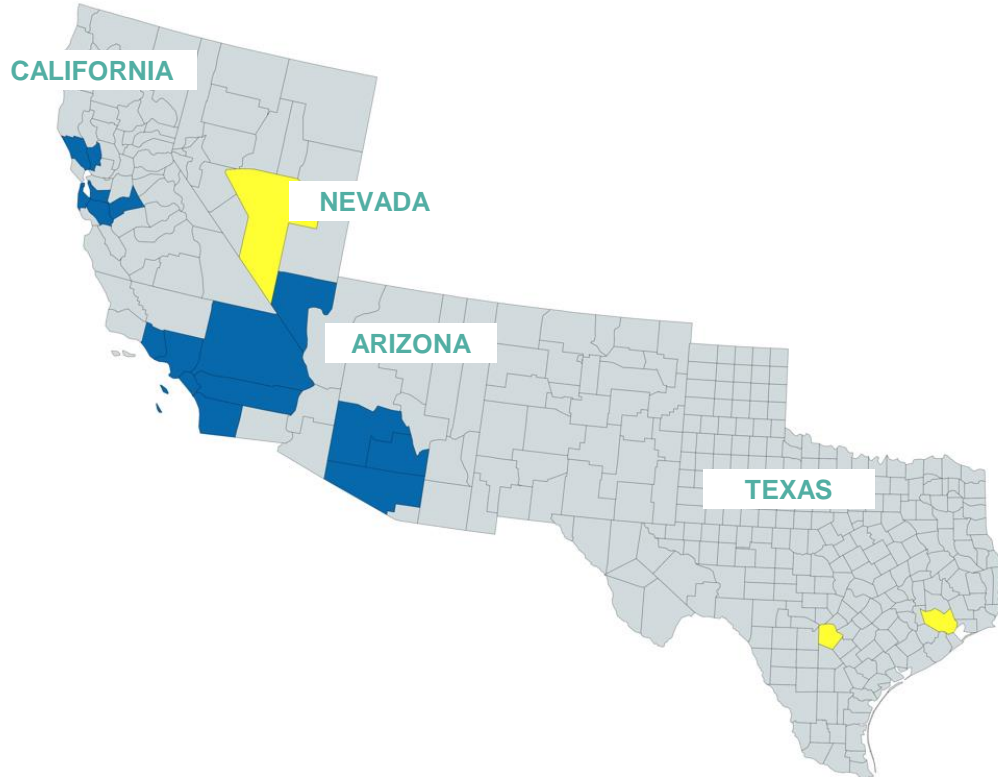


# Growing Market Presence



# = Market position  
Membership as of June 2022

# GROWING our footprint in 2023



In 2023, SCAN will serve Medicare beneficiaries in more counties than ever:

- **6 counties** in Southern California
- **7 counties** in Northern California
- **3 counties** in Arizona
- **2 counties** in Nevada
- **2 counties** in Texas

# LEADING THE INDUSTRY



2<sup>nd</sup> Largest in CA /  
3<sup>rd</sup> Largest in Nation  
Not-for-profit MAPD  
270,000 members and growing



91% Satisfaction  
(Medicare & You, 2022)  
Highest ranking in CA\*



Recognized Brand  
“Best” MAPD in CA  
Four years in a row!



Employer of Choice  
Great Place to Work  
Certified



4.5 Stars in CA  
Quality care & service  
Five years in a row†



Platinum Awards  
Marketing & communication  
Print, social, digital



†4.5 out of 5-star rating applies to all plans offered by SCAN Health Plan in California from 2018 to 2022 except SCAN Healthy at Home (HMO SNP) and VillageHealth (HMO-POS SNP) plans. Every year, Medicare evaluates plans based on a 5-star rating system. \*As reported in Medicare & You 2022. Member rating of plan.



# 2023 SCAN approach to benefit design

SCAN members are loyal. We know that once they experience the SCAN service difference, they are likely to stay.

This year we've created plans with prospective members in mind, while still staying true to our existing members—improving benefits across the board to help keep all our members healthy and independent.



## Attract

Designed plans to grow membership—including a premium “give-back” option!



## Retain

Design plans for increased member satisfaction and retention!

# Our Mission To Keep Seniors Healthy & Independent



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SUPPLEMENTAL BENEFITS



**CALIFORNIA**

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# SCAN CONNECTIONS

## Fully Integrated Dual-Eligible Special Needs Plans (FIDE-SNP)

### Medicare

People 65 or older, younger people with disabilities and people with End Stage Renal Disease (permanent kidney failure requiring dialysis or transplant).



**Primary coverage includes hospitals and skilled nursing care, physician services and medications**

### Medicaid

Depending on the state, some or all low-income people, families and children, pregnant women, the elderly and people with disabilities.

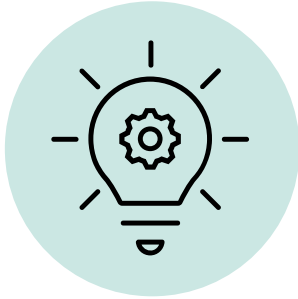


**Secondary coverage includes premiums and cost sharing, long term care, transportation and other services (vary by state)**

# SCAN CONNECTIONS

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We plan to improve our existing offering and grow membership



**Innovate**  
the model of care



**More benefits**  
that address what  
matters



**Expanding to**  
**San Diego**  
and grow membership  
in LA, Riverside, and  
San Bernardino

# SCAN CONNECTIONS keeps getting better

## COUNTIES



- **San Diego**
- Los Angeles
- Riverside
- San Bernardino

## Rx COPAY IMPROVEMENTS



- **\$0 for all prescription drugs Tiers 1-5**

## BENEFIT IMPROVEMENTS



- **\$50 quarterly allowance food card**
- **\$500 vision allowance/year**
- **\$0 virtual behavioral health access**
- **\$0 nurse advice line**

## \$0 COST SHARING



- For ALL Medicare and Medi-Cal covered services

## ROBUST SUPPLEMENTAL BENEFITS



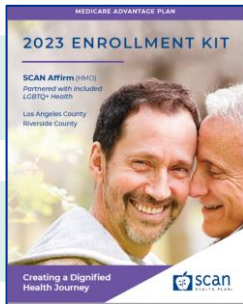
- Included dental with \$0 deep cleanings
- Included vision with \$500 allowance
- \$175 OTC allowance with rollover
- Unlimited transportation
- Unlimited worldwide ER

# 2023 multi-county highlights

	SCAN Connections (FIDE-SNP)	SCAN Connections at Home (FIDE-SNP)
Service Area	Los Angeles, Riverside, San Bernardino, (NEW) San Diego	Los Angeles, Riverside, San Bernardino, (NEW) San Diego
Premium	\$0	\$0
Max OOP	\$8,300	\$8,300
PCP/Specialist	\$0	\$0
Inpatient Hospital	\$0	\$0
Outpatient Hospital	\$0	\$0
DME	0%	0%
Vision	\$500 every year	\$500 every year
OTC	\$175 quarterly	\$175 quarterly
Dental	Embedded comprehensive dental	Embedded comprehensive dental
Preferred Rx: Deductible Retail (30-day)	\$0 \$0/\$0/\$0/\$0/\$0	\$0 \$0/\$0/\$0/\$0/\$0
Supplemental Benefits	<i>Transportation, Chiro/Acu, Therapeutic Massage, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, Behavioral Health Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, Grocery Card, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Therapeutic Massage, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, Behavioral Health Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, Health Foods Card, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>

# NEW **SCAN AFFIRM** partnered with Included LGBTQ+ Health

- Virtual behavioral health offering via LGBTQ+ affirming providers
- Companion care services to address isolation and exclusion
- Legal services reimbursement (e.g., durable power of attorney, living will, etc.)
- Lower Rx copays on specialty tier drugs (HIV drugs, hormone replacement, etc.)
- Included Health care navigation services including lifestyle support, peer groups, community resources and advocacy



**Los Angeles and Riverside Counties**

**Creating a Dignified Health Journey**



# 2023 los angeles county highlights

	SCAN Classic	SCAN Prime	SCAN Venture	SCAN Balance (C-SNP)	(NEW) SCAN Affirm partnered with Included LGBTQ+ Health
Service Area	Los Angeles	Los Angeles	Los Angeles, Orange	Los Angeles, Orange	Los Angeles, Riverside
<b>Premium</b>	\$0	\$25	\$0	\$0	\$0
<b>Part B Give back</b>	\$0	\$0	\$110	\$0	\$0
<b>Max OOP</b>	\$499	\$299	\$1,000	\$499	\$499
<b>PCP/Specialist</b>	\$0/\$0	\$0/\$0	\$0/\$0	\$0/\$0	\$0/\$0
<b>Inpatient Hospital</b>	\$0	\$0	\$0	\$0	\$0
<b>Outpatient Hospital</b>	\$0	\$0	\$225	\$0	\$0
<b>DME</b>	0%	0%	20%	0%	0%
<b>Vision</b>	\$250 every year	\$250 every year	\$250 every two years	\$250 every year	\$175 every two years
<b>OTC</b>	\$75 quarterly	\$100 quarterly	\$65 quarterly	\$75 quarterly	\$75 quarterly
<b>Dental</b>	Embedded comprehensive dental w/PPO buy-up option	Embedded comprehensive dental w/PPO buy-up option	Embedded comprehensive dental	Embedded comprehensive dental w/PPO buy-up option	Embedded comprehensive dental w/PPO buy-up option
<b>Preferred Rx: Deductible Retail (30-day) Insulins Savings (T3)* Gap Coverage</b>	\$0 \$0/\$0/\$25/\$95/33% \$25 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$25/\$95/33% \$0 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$25/\$95/33% \$25 T1, T3 (insulin)	\$0 \$0/\$0/\$25/\$95/33% \$0 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$30/\$95/33% \$25 T1, T2, T3 (insulin)
<b>Supplemental Benefits</b>	Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities	Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities	Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities	Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities	Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Included Communities, Respite Care, Caregiver Training, Chronic Condition Meals, Companion Care, Legal, Headspace, SCAN Learning Communities

\*Insulin pens & vials: Humalog, Humulin, Lantus, Lyumjev, Soliqua, Toujeo  
These insulin copays apply to members with no "Extra Help" and may change in the Catastrophic Coverage

# 2023 orange county highlights

	SCAN Classic	SCAN Prime	SCAN Venture	SCAN Balance (C-SNP)	SCAN Heart First (C-SNP)
Service Area	Orange	Orange	Los Angeles, Orange	Los Angeles, Orange	Orange
<b>Premium</b>	\$0	\$26	\$0	\$0	\$0
<b>Part B Give back</b>	\$0	\$0	\$110	\$0	\$0
<b>Max OOP</b>	\$499	\$299	\$1,000	\$499	\$499
<b>PCP/Specialist</b>	\$0/\$0	\$0/\$0	\$0/\$0	\$0/\$0	\$0/\$0
<b>Inpatient Hospital</b>	\$0	\$0	\$0	\$0	\$0
<b>Outpatient Hospital</b>	\$0	\$0	\$225	\$0	\$0
<b>DME</b>	0%	0%	20%	0%	\$0 for items \$0-\$100 20% for items ≥\$100
<b>Vision</b>	\$250 every year	\$250 every year	\$250 every two years	\$250 every year	\$250 every year
<b>OTC</b>	\$75 quarterly	\$100 quarterly	\$65 quarterly	\$75 quarterly	\$75 quarterly
<b>Dental</b>	Embedded comprehensive dental w/PPO buy-up option	Embedded comprehensive dental w/PPO buy-up option	Embedded comprehensive dental	Embedded comprehensive dental w/PPO buy-up option	Embedded comprehensive dental w/PPO buy-up option
<b>Preferred Rx: Deductible Retail (30-day) Insulins Savings (T3)* Gap Coverage</b>	\$0 \$0/\$0/\$25/\$95/33% \$25 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$25/\$95/33% \$0 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$25/\$95/33% \$25 T1, T3 (insulin)	\$0 \$0/\$0/\$25/\$95/33% \$0 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$25/\$95/33% \$25 T1, T2, T3 (insulin)
<b>Supplemental Benefits</b>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>

\*Insulin pens & vials: Humalog, Humulin, Lantus, Lyumjev, Soliqua, Toujeo

These insulin copays apply to members with no "Extra Help" and may change in the Catastrophic Coverage

# 2023 riverside county highlights

	SCAN Classic	SCAN Prime	SCAN Venture	SCAN Heart First (C-SNP)
Service Area	Riverside	Riverside	Riverside, San Bernardino	Riverside, San Bernardino
Premium	\$0	\$23	\$0	\$0
Part B Give back	\$0	\$0	\$100	\$0
Max OOP	\$699	\$299	\$1,900	\$699
PCP/Specialist	\$0/\$0	\$0/\$0	\$0/\$0	\$0/\$0
Inpatient Hospital	\$0	\$0	\$0	\$0
Outpatient Hospital	\$50	\$50	\$225	\$50
DME	\$0 for items \$0-\$100 20% for items ≥\$100	\$0 for items \$0-\$100 20% for items ≥\$100	20%	\$0 for items \$0-\$100 20% for items ≥\$100
Vision	\$200 every year	\$250 every year	\$250 every two years	\$250 every year
OTC	\$75 quarterly	\$100 quarterly	\$65 quarterly	\$75 quarterly
Dental	Embedded comprehensive dental w/PPO buy-up option	Embedded comprehensive dental w/PPO buy-up option	Embedded comprehensive dental	Embedded comprehensive dental w/PPO buy-up option
Preferred Rx: Deductible Retail (30-day) Insulins Savings (T3)* Gap Coverage	\$0 \$0/\$0/\$25/\$95/33% \$25 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$25/\$95/33% \$0 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$30/\$95/33% \$25 T1, T3 (insulin)	\$0 \$0/\$0/\$30/\$95/33% \$25 T1, T2, T3 (insulin)
Supplemental Benefits	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>

\*Insulin pens & vials: Humalog, Humulin, Lantus, Lyumjev, Soliqua, Toujeo  
 These insulin copays apply to members with no "Extra Help" and may change in the Catastrophic Coverage

# 2023 riverside county highlights

	(NEW) SCAN Affirm partnered with Included LGBTQ+ Health
<b>Service Area</b>	Los Angeles, Riverside
<b>Premium</b>	\$0
<b>Part B Give back</b>	\$0
<b>Max OOP</b>	\$499
<b>PCP/Specialist</b>	\$0/\$0
<b>Inpatient Hospital</b>	\$0
<b>Outpatient Hospital</b>	\$0
<b>DME</b>	0%
<b>Vision</b>	\$175 every two years
<b>OTC</b>	\$75 quarterly
<b>Dental</b>	Embedded comprehensive dental w/PPO buy-up option
<b>Preferred Rx: Deductible</b>	\$0
<b>Retail (30-day)</b>	\$0/\$0/\$30/\$95/33%
<b>Insulins Savings (T3)*</b>	\$25
<b>Gap Coverage</b>	T1, T2, T3 (insulin)
<b>Supplemental Benefits</b>	Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Included Communities, Respite Care, Caregiver Training, Chronic Condition Meals, Companion Care, Legal, Headspace, SCAN Learning Communities

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These insulin copays apply to members with no "Extra Help" and may change in the Catastrophic Coverage

# 2023 san bernardino county highlights

	SCAN Classic	SCAN Prime	SCAN Venture	SCAN Heart First (C-SNP)
Service Area	San Bernardino	San Bernardino	Riverside, San Bernardino	Riverside, San Bernardino
Premium	\$0	\$23	\$0	\$0
Part B Give back	\$0	\$0	\$100	\$0
Max OOP	\$699	\$299	\$1,900	\$699
PCP/Specialist	\$0/\$0	\$0/\$0	\$0/\$0	\$0/\$0
Inpatient Hospital	\$0	\$0	\$0	\$0
Outpatient Hospital	\$50	\$50	\$225	\$50
DME	\$0 for items \$0-\$100 20% for items ≥\$100	\$0 for items \$0-\$100 20% for items ≥\$100	20%	\$0 for items \$0-\$100 20% for items ≥\$100
Vision	\$200 every year	\$250 every year	\$250 every two years	\$250 every year
OTC	\$50 quarterly	\$100 quarterly	\$65 quarterly	\$75 quarterly
Dental	Embedded comprehensive dental w/PPO buy-up option	Embedded comprehensive dental w/PPO buy-up option	Embedded comprehensive dental	Embedded comprehensive dental w/PPO buy-up option
Preferred Rx: Deductible Retail (30-day) Insulins Savings (T3)* Gap Coverage	\$0 \$0/\$0/\$30/\$95/33% \$25 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$30/\$95/33% \$0 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$30/\$95/33% \$25 T1, T3 (insulin)	\$0 \$0/\$0/\$30/\$95/33% \$25 T1, T2, T3 (insulin)
Supplemental Benefits	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>

\*Insulin pens & vials: Humalog, Humulin, Lantus, Lyumjev, Soliqua, Toujeo  
 These insulin copays apply to members with no "Extra Help" and may change in the Catastrophic Coverage

# 2023 san diego county highlights

	<b>Scripps Classic offered by SCAN Health Plan</b>	<b>SCAN Alta</b>	<b>Scripps Signature offered by SCAN Health Plan</b>	<b>Scripps Heart First (C-SNP) offered by SCAN Health Plan</b>
<b>Service Area</b>	<i>San Diego</i>	<i>San Diego</i>	<i>San Diego</i>	<i>San Diego</i>
<b>Premium</b>	\$0	\$0	\$74	\$26
<b>Part B Give back</b>	\$0	\$0	\$0	\$0
<b>Max OOP</b>	\$3,400	\$900	\$2,500	\$3,400
<b>PCP/Specialist</b>	\$10/\$35	\$0/\$0	\$10/\$25	\$15/\$35
<b>Inpatient Hospital</b>	\$295 per day (1-7)	\$0 per day (1-3), \$50 per day (4-7)	\$150 per day (1-5)	\$295 per day (1-7)
<b>Outpatient Hospital</b>	\$300	\$50	\$75	\$300
<b>DME</b>	20%	\$0 for items \$0-\$100 20% for items ≥\$100	20%	20%
<b>Vision</b>	\$130 every two years	\$300 every year	\$200 every two years	\$130 every two years
<b>OTC</b>	None	\$100 quarterly	None	None
<b>Dental</b>	Dental buy-up option	Dental buy-up option	Dental buy-up option	Dental buy-up option
<b>Preferred Rx: Deductible Retail (30-day) Insulins Savings (T3)* Gap Coverage</b>	\$0 \$0/\$5/\$42/\$95/33% \$25 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$25/\$95/33% \$0 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$30/\$95/33% \$25 T1, T3 (insulin)	\$0 \$0/\$5/\$42/\$95/33% \$25 T1, T2, T3 (insulin)
<b>Supplemental Benefits</b>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>	<i>Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities</i>

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 These insulin copays apply to members with no "Extra Help" and may change in the Catastrophic Coverage

# 2023 ventura county highlights

	SCAN Classic	SCAN Options
Service Area	Ventura	Ventura
Premium	\$0	\$0
Part B Give back	\$0	\$0
Max OOP	\$3,000	\$2,200
PCP/Specialist	\$5/\$10	\$0/\$0
Inpatient Hospital	\$325 per day (1-5)	\$0 per day (1-4), \$50 per day (5-10)
Outpatient Hospital	\$275	\$150
DME	20%	20%
Vision	\$200 every two years	\$200 every two years
OTC	\$30 quarterly	\$75 quarterly
Dental	Embedded preventive dental w/buy-up option	Embedded comprehensive dental w/PPO buy-up option
Preferred Rx: Deductible Retail (30-day) Insulins Savings (T3)* Gap Coverage	\$0 \$0/\$0/\$37/\$95/33% \$25 T1, T2, T3 (insulin)	\$0 \$0/\$0/\$37/\$95/33% \$0 T1, T2, T3 (insulin)
Supplemental Benefits	Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities	Transportation, Chiro/Acu, Podiatry, Hearing, SCAN Travel Assurance, SCAN on the go, Abridge, Telehealth, HEALTHtech+, Nurse Advice Line, Fitness, FitBit, BrainHQ, Returning to Home, Home Advantage, PERS, Respite Care, Caregiver Training, Chronic Condition Meals, Headspace, SCAN Learning Communities

\*Insulin pens & vials: Humalog, Humulin, Lantus, Lyumjev, Soliqua, Toujeo  
 These insulin copays apply to members with no "Extra Help" and may change in the Catastrophic Coverage

# Hey California!

*Good news, we've made some exciting changes to our benefits since we last met:*



## IMPROVED....

### Acup/Chiro Services

County	Plan
Los Angeles	Classic Embrace Affirm
Orange	Classic Embrace
Riverside	Classic Heart First Affirm
San Bernardino	Classic Embrace
San Diego	Classic Alta Heart First

### Over The Counter

County	Plan
Los Angeles Riverside San Bernardino San Diego	Classic Embrace Affirm
Los Angeles Orange County Riverside San Bernardino	Venture
San Diego	Alta
Ventura	Classic

### Vision Allowances

County	Plan
Los Angeles	Prime Balance
Orange	Prime Heart First Balance
Riverside	Prime
San Bernardino	Prime
San Diego	Signature
Ventura	Options
Stanislaus	Classic Heart First
Santa Clara	Options
Alameda	Classic Heart First Balance
San Mateo	Classic Heart First Balance

## LOWER....

### Premium

County	Plan
San Francisco	Classic
Santa Clara	Classic
Napa/Sonoma	Heart First Balance Compass

### Ambulance

County	Plan
Los Angeles	Embrace
Orange	Embrace
San Bernardino	Embrace
Stanislaus	Classic

**Check Your Benefit Grids and Review Your Benefit Highlights**



# PHARMACY BENEFITS are getting better

## 2023 Enhancements...

### \$0 Tiers 1 – 5 SCAN Connections

#### \$0 on all covered Part D drugs!

- ➔ ALL TIERS
- ➔ ALL MEDICATIONS
- ➔ ALL CONNECTIONS PLANS



### Lower Tier 3 Preferred Copays

#### Lower Tier 3 Preferred copays

- As low as **\$25** on more than 250 brand medications (core plans)



## ...added to existing benefits

### \$0 Tier 1 and Tier 2

#### \$0 copay on 90% of medications SCAN members take

- More than 750 generics at no cost

### Low Brand copays

#### Insulin Savings:

- \$0 SCAN Balance
- \$25 in other participating plans

**\$20 off a 3-month supply**  
on over 500 brand medications

# Our Mission To Keep Seniors Healthy & Independent



## CONTENTS

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SUPPLEMENTAL BENEFITS

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# MORE EXTRAS for greater support

## Core Extras

- **BETTER:** Vision
- **BETTER:** Dental
- Transportation
- **BETTER** Acupuncture
- **BETTER** Chiropractic
- Podiatry
- Hearing
- Travel Assurance

## Solutions for Healthy Living

- **BETTER:** Over-the-Counter
- **NEW!** Healthy Foods Card
- Fitbit
- Gym benefit
- BrainHQ

## Solutions for Independence

- **BETTER:** Returning to Home
- Home Advantage
- Emergency Response System
- **NEW!** Included Communities
- **NEW!** Papa Pals

## Solutions for Virtual Care Access

- Telehealth (urgent care)
- **NEW!** Telehealth (behavioral health)
- **NEW!** Nurse Advise Line
- Health*tech*
- Health*tech+*
- Abridge (health conversations app)

## Solutions for Caregivers

- Caregiver training & support
- Home-delivered meals
- Respite Care

## Solutions for Togetherness

- SCAN Learning Communities
- Headspace (mindfulness app)

# DENTAL it's everywhere



## California\*

- Limited Embedded ----- Limited preventive services
- Comprehensive Embedded ----- Robust preventive and restorative services
- Optional PPO Buy-Up ----- Obtain greater coverage for a premium

## Arizona\*

- Comprehensive Embedded ----- Robust preventive and restorative services
- Optional PPO Buy-up ----- Obtain greater coverage for a premium

## Nevada\*

- Comprehensive Embedded ----- Robust preventive and restorative services
- Optional PPO Buy-Up ----- Obtain greater coverage for a premium

## Texas\*

- Comprehensive Embedded ----- Robust preventive and restorative services
- Optional PPO Buy-Up ----- Obtain greater coverage for a premium

\*not available in all plans; refer to benefit grids

# DENTAL what's new in 2023



## OPTIONAL PPO DENTAL PLAN

### California\*

Premium: \$42  
Dental Maximum: \$0 In-Network; \$2,000 Out-of-Network

### Arizona\*

Premium: \$32  
Dental Maximum: \$0 In-Network; \$2,000 Out-of-Network

### Nevada\*

Premium: \$22  
Dental Maximum: \$0 In-Network; \$2,000 Out-of-Network

### Texas\*

Premium: \$25  
Dental Maximum: \$0 In-Network; \$2,000 Out-of-Network



\*not available in all plans; refer to benefit grids

# Core Extras

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## VISION

SCAN offers a routine vision care benefit for all plans. Plans vary, but in general, this benefit includes an eye exam and coverage for eyewear every 12 months.

**Improved in 2023: every year allowances**

## DENTAL

All SCAN plans provide medically needed dental services that are covered by Original Medicare. In addition, most SCAN plans include preventive dental services and/or an option to sign up for supplemental dental coverage for an additional monthly premium.

**Improved in 2023: Dental PPO optional buy up**

## TRANSPORTATION

This benefit provides transportation to medical appointments, pharmacies and dentists. A taxi, wheelchair van and other modes to meet members' physical needs are also available.

## ACUPUNCTURE, CHIROPRACTIC & MASSAGE THERAPY

Many SCAN plans include self-directed access to routine acupuncture and chiropractic; some plans also offer therapeutic massage services. **Improved in 2023**

## PODIATRY

SCAN covers routine podiatry services that usually aren't covered by Original Medicare. This routine care includes services such as removing calluses and trimming toenails.

## HEARING

This benefit includes hearing exams and gives members a choice of hearing aids at a reduced cost.

## SCAN TRAVEL ASSURANCE

SCAN coverage travels with members even when out of the country. Travel Assurance provides worldwide emergency and urgent care and helps facilitate claims reimbursement.

Services and programs that help members lead healthier, more independent lives.

# Solutions for Virtual Care Access

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## SCAN HEALTH<sup>tech</sup>

SCAN's technology support line helps members use a computer, tablet or smartphone to access healthcare—and health-related information. A few areas for help can include:

- Skype/Zoom/FaceTime training for doctor visits
- telehealth visit overview
- setup on personal equipment (phone, tablet, or computer)
- prescription delivery setup
- *and more.*

## SCAN HEALTH<sup>tech+</sup>

SCAN's existing technology support line helps members use a computer, tablet or smartphone to access healthcare—and health-related information

## ABRIDGE (Health Conversations App)

Abridge - health conversations app is a smartphone app that helps members understand and follow through on their doctor's advice. Members can record health conversations, get an interactive summary and share it with caregivers.

## TELEHEALTH *Urgent Care and Behavioral Health*

This convenient option to urgent care lets members talk to a board-certified physician from the comfort of their home 24 hours a day, 7 days a week, 365 days a year for \$0.

**Improved in 2023: Added behavioral health professionals**

## **NEW!** NURSE ADVISE LINE

Connect with a Nurse for advice based on your current symptoms, 24 hours a day, 7 days a week. Confer with qualified nurses to help decide where and how to seek medical care.

● ————— **Benefits that enable our members to receive timely access to health care services and supports.**

# Solutions for Healthy Living

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## OVER-THE-COUNTER (OTC)

Members receive a quarterly over-the-counter (OTC) benefit to purchase commonly used OTC health products.

**Improved in 2023: Increased allowances and better selection**

## FITBIT FITNESS TRACKER

Members can receive a Fitbit brand activity tracker every two years at no cost, helping them build and track healthy habits.

## HEALTH CLUB

A health and fitness program that provides gym access, fitness classes and programs, on-demand workouts and other online resources.

## BRAINHQ

BrainHQ provides online exercises that enhance memory, brain speed and other functions to boost brain health. BrainHQ is designed specifically for older adults and is offered at no cost to SCAN members.

## NEW! FOOD CARD

Members receive a quarterly food card allowance to purchase healthy groceries at local retail locations.

● ————— **Benefits that support a healthy and active lifestyle.**



# Solutions for Independence

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## EMERGENCY RESPONSE SYSTEM

A personal emergency response system (PERS) provides peace of mind and enables members to remain at home, living safely and independently. Another no-cost benefit.

## RETURNING TO HOME

This benefit provides help with support and personal care services immediately following a discharge from a hospital or skilled nursing facility, including meals.

## HOME ADVANTAGE

Members who have experienced a recent fall or illness that has caused them decreased capability can ask for a no-cost Home Advantage assessment and safety recommendations.

## HOME DELIVERED MEALS

This program offers fully prepared meals, delivered to our members' doorstep when needed. Nearly 60 meal choices to select from at no cost.

## NEW! INCLUDED COMMUNITIES

Connect with an Included Communities LGBTQ+ care navigator to find and receive affirming care and resources that meets the unique needs of the LGBTQ+ community.

Care navigation services including accessing affirming care, lifestyle support, peer groups, community resources and advocacy

## NEW! PAPA PALS

Members have access to personal companions to assist with instrumental activities of daily living, such as transportation, household chores and companionship

● ————— **Benefits that can help members stay independent in their own homes for as long as possible.**

# Solutions for Caregivers

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## CAREGIVER TRAINING

A series of classes that provide information, skills training and support for caregivers.

## CHRONIC CONDITION MEALS

Helping members manage chronic health conditions includes ensuring they have proper nutrition. This benefit provides \$0 home-delivered meals.

## RESPIRE CARE SERVICES

This benefit provides caregiving hours for members who experience a debilitating health condition, allowing their regular full-time, unpaid caregiver to take a break.

**Improved in 2023: more in-home caregiving hours**

● ————— **Benefits that offer support for members who are caregiving or receiving caregiving services.**

# Solutions for Togetherness

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## SCAN LEARNING COMMUNITIES

SCAN Learning Communities bring like-minded people together for in-person health education classes to maintain good mental and physical health.

## HEADSPACE

Headspace is a mindfulness and meditation app that can help counteract the negative side effects of loneliness, stress and anxiety.

● ————— **Benefits that help members get connected, feel less alone and improve health.**

# SCAN 2023 product grid

**New 2023 markets**

Plan Name	Southern California						Northern California						Arizona			NV		TX	
	Los Angeles	Orange	Riverside	San Bernardino	San Diego	Ventura	Napa/Sonoma	Santa Clara	San Francisco	Stanislaus	Alameda	San Mateo	Maricopa	Pima	Pinal	Clark	Nye	Harris	Bexar
Classic	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Options						X		X											
Venture	X	X	X	X									X	X	X	X	X	X	X
Signature					X														
Alta					X														
Prime	X	X	X	X															
Compass							X									X	X		
Heart First		X	X	X	X		X			X	X	X	X	X	X	X	X	X	X
Balance	X	X					X		X	X	X	X	X	X	X	X	X	X	X
Connections / Connections at Home	X		X	X	X														
Affirm	X		X																

X = new in 2023

# The Future is BRIGHT...

## **270,000+ members and growing**

- 4 states
- 20 counties
- New diversity focused products
- Competitive benefits
- Over 750 \$0 medications on the formulary

## **Let's grow together**

- Get certified for 2023
- Attend a local area training
- Pre-order your AEP materials
- Count on your Broker Account Executive
- **SELL, SELL, SELL**



# For More Information

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