

WELCOME TO A NEW ERA OF AGING



Alignment
Health Plan



**In case you missed our last email on 8/24, this is a reminder that
Alignment's 2023 Certification is NOW LIVE!**

Details below:

NEW AGENT? NEED TO CERTIFY?

PLEASE FOLLOW THESE STEPS:

Accessing Certification and Recertification

If you are a rectifying agent, please follow the directions below:

1. You can access recertification by logging into the Alignment's agent portal: agents.alignmenthealthcare.com
2. Click the Certification tab
3. Upload your documents: 2023 AHIP, DOI license(s), and E&O.
4. Complete the certification training & exam

or

If you are a new agent, please follow the directions below:

1. Go to www.AlignmentHealthPlan.com and click on the [AGENTS](#) tab
2. Click on [Need to certify or recertify?](#)
3. Enter your NPN number and follow the instructions

Agents will have three attempts to complete the course with a minimum passing score of **85%** (be sure to schedule uninterrupted time to complete the entire assessment)

- Certification remains a requirement to receive renewals. Please be sure that your annual certification is complete by 12/31/2022.

If you've already completed your 2023 certification, please disregard this email.

2023 AEP Enrollment materials will be available through your FMO the last

week of September.

QUESTIONS?

Please call or email Partner Experience at Alignment Health Plan

888-793-5700; Open from 8am-5pm PST

PartnerExperience@ahcusa.com



**Alignment
Health Plan**

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