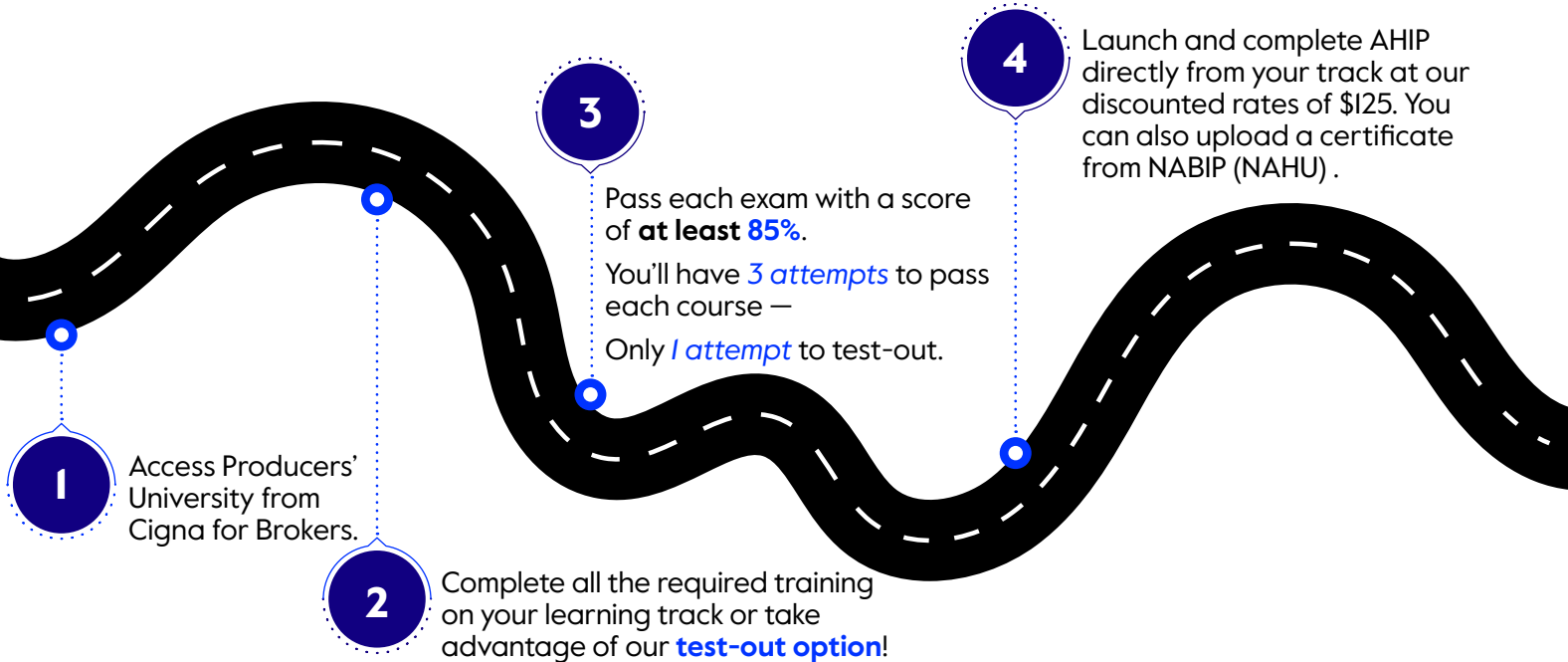


Broker Roadmap to 2025 Certification

Easy Steps to Completing Cigna Healthcare's Medicare Advantage and Prescription Drug Plan Certification

Your Easy Path to 2025 Certification



If you have **already completed AHIP**, simply use this [link](#) to **login to AHIP and transmit your completions to Cigna Healthcare**.

Certification – Making It Easier for You

Other Highlights

- Returning agents are again **exempt** from completing the **Selling with Integrity** course.
- There is no separate PDP certification for agents who hold licenses in our MAPD states. The MAPD Products and Benefits Overview qualifies you to sell our Standalone PDP plans.
- Agents who only hold licenses in states where Cigna Healthcare does not have an MAPD product will be assigned the standalone PDP course on the PDP-Only track.
- Attestations course is included on the test-out track and must be completed whether or not you choose the test out option. Attestations is required to be ready to sell.
- Take advantage of the **\$50 AHIP upfront discount** - **launch AHIP from our Portal**.

2025 Certification Training Tracks

The test-out option is **separate** from your training track.
To take advantage of the option:

- Launch the test-out track
- Course content download is required
- Complete each test-out exam
- If you successfully complete the exams, launch **2025 Attestations**
- Complete AHIP, NABIP (NAHU), or Pinpoint Medicare Certification

***NABIP (NAHU) is only available as a manual certificate upload.**

Test-Out Track

Test-Out Track

TEST-OUT TRACK
You have 1 attempt to test-out of any of the courses below. You must achieve at least an 85% score on the test. If you do not pass, you will need to go back to your regular track and complete both the course and the exam.

NOTE: The Attestations Course does not include a test-out option and it must be completed in addition to your other required courses in order to meet certification requirements and be ready to sell.

0% 6 Courses 90 Min

<p>Not Started</p> <p>Test-Out Exam for Selling with Integrity</p> <p>25 Min 2 Modules</p>	<p>Not Started</p> <p>Test-Out Exam for Cigna-Healthcare Products and Benefits Overview</p> <p>20 Min 2 Modules</p>	<p>Not Started</p> <p>Test-Out Exam for Our Compliance Program</p> <p>25 Min 2 Modules</p>
<p>Not Started</p> <p>Medicare Certification</p> <p>0 Min 2 Modules</p>	<p>In progress</p> <p>2025 Attestations</p> <p>15 Min 1 Module</p>	<p>Not Started</p> <p>Certification Evaluation</p> <p>5 Min 1 Module</p>

Training Tracks

On the regular training tracks, each certification training module is separate from the exam. You must successfully complete the training before taking the associated exam. The Attestations course does not include an exam. Note that if you successfully test-out of a course it will be automatically marked complete in your learning track.

External Field and Telesales Learning Track

0% 9 Courses 103 Min		
<p>Not Started</p> <p>Selling with Integrity</p> <p>0 Min 1 Module</p>	<p>Not Started</p> <p>Selling with Integrity Exam</p> <p>0 Min 1 Module</p>	<p>Not Started</p> <p>Cigna-Healthcare Products and Benefits Overview</p> <p>0 Min 1 Module</p>
<p>Not Started</p> <p>Cigna-Healthcare Products and Benefits Overview Exam</p> <p>0 Min 1 Module</p>	<p>Not Started</p> <p>Our Compliance Program</p> <p>0 Min 1 Module</p>	<p>Not Started</p> <p>Our Compliance Program Exam</p> <p>0 Min 1 Module</p>
<p>In progress</p> <p>2025 Attestations</p> <p>0 Min 1 Module</p>	<p>Not Started</p> <p>Medicare Certification</p> <p>0 Min 2 Modules</p>	<p>Not Started</p> <p>Certification Evaluation</p> <p>0 Min 1 Module</p>

Selling with Integrity Course and Exam are only required for new agents. Returning agents are exempt.



You are **NOT** considered **ready to sell** until you've completed **all Certification courses including the 2025 Attestations**.

*PDP-Only Track (Agents Only Licensed In Cigna Healthcare Non-MAPD States)

PDP-Only Markets

0% 5 Courses 50 Min

<p style="margin: 0;">In progress</p> <p style="margin: 0;">Cigna-Healthcare Prescription Drug Plan (PDP)</p> <p style="margin: 0;">🕒 20 Min 📁 1 Module</p>	<p style="margin: 0;">Not Started</p> <p style="margin: 0;">Cigna-Healthcare Prescription Drug Plan (PDP) Exam</p> <p style="margin: 0;">🕒 10 Min 📁 1 Module</p>	<p style="margin: 0;">Not Started</p> <p style="margin: 0;">Medicare Certification</p> <p style="margin: 0;">🕒 0 Min 📁 2 Modules</p>
<p style="margin: 0;">In progress</p> <p style="margin: 0;">2025 Attestations</p> <p style="margin: 0;">🕒 15 Min 📁 1 Module</p>	<p style="margin: 0;">Not Started</p> <p style="margin: 0;">Certification Evaluation</p> <p style="margin: 0;">🕒 5 Min 📁 1 Module</p>	

Test-Out Track for PDP-Only

Test-Out PDP Track

TEST-OUT TRACK

You have 1 attempt to test-out of the course below. You must achieve at least an 85% score on the test. If you do not pass, you will need to go back to your regular track and complete both the course and the exam.

NOTE: The Attestations Course does not include a test-out option and it must be completed in addition to your other required course in order to meet certification requirements and be ready to sell.

0% 3 Courses 45 Min

<p style="margin: 0;">Not Started</p> <p style="margin: 0;">Test-Out Exam for Cigna-Healthcare Prescription Drug Plan (PDP)</p>	<p style="margin: 0;">In progress</p> <p style="margin: 0;">2025 Attestations</p>	<p style="margin: 0;">Not Started</p> <p style="margin: 0;">Certification Evaluation</p>
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*Only agents who are licensed in a state where Cigna Healthcare does not have a 2025 Medicare Advantage plan will be assigned this track. You may choose the test-out option by launching the Test-Out Track for PDP-Only.



You are **NOT** considered **ready to sell** until you've completed **all Certification courses including the 2025 Attestations**.



Broker Roadmap to 2025 Certification

IMPORTANT INFORMATION

You may log on to Producers' University to launch your AHIP certification.

- If you have already completed AHIP, simply [click this link](#) and log on to the AHIP site to transmit your completions to Cigna Healthcare (no need to manually upload a certificate)
- You can also launch the Pinpoint certification directly from your assigned learning track
- Agents taking NABIP (NAHU) will need to manually upload their certificates to Producers' University

Important Note:

If you started 2024 certification and did not successfully complete all requirements including uploading your AHIP certificate prior to our system updates on June 25th, you are not certified to sell 2024 products/plans. The good news is that 2025 certification also certifies you for the remainder of 2024.

Questions? Contact the Cigna Agent Resource Line (CARL) at 866-442-7516 or at CARL@cignahealthcare.com for all certification related support.