

## Fw: 2025 Arkansas Blue Cross and Blue Shield Training Information

Kim Patterson <kim.patterson@agentpipeline.com>

Thu 8/22/2024 4:40 PM

To: APL Internal Support <internalsupport@agentpipeline.com>

📎 1 attachments (560 KB)

2024 Stay Connected.pdf;



### Kim Patterson

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**From:** Ryan Kimble <ryan@agentpipeline.com>

**Sent:** Thursday, August 22, 2024 4:04 PM

**To:** Kim Patterson <kim.patterson@agentpipeline.com>

**Subject:** FW: 2025 Arkansas Blue Cross and Blue Shield Training Information

**Ryan Kimble**

President, Agent Pipeline  
114 Smiley Dr., St. Albans, WV 25177

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**From:** Feemster, Sabrina R <srfeemster@arkbluecross.com>

**Sent:** Thursday, August 22, 2024 12:56 PM

**Subject:** FW: 2025 Arkansas Blue Cross and Blue Shield Training Information

**Importance:** High

Good afternoon,

I am pleased to announce that PY 2025 Medicare Training is now live on Pinpoint. We apologize again for the delay and any inconvenience.

Below is link to Pinpoint, please remember your username is your NPN and you can reset your password on this page if you have forgotten it.

<https://arkbluecross.pinpointglobal.com/Apps/Medicare/default.aspx>

**Sabrina Feemster, PAHM, PHIAS**

Individual Product Representative, Agent Marketing

**Arkansas Blue Cross Blue Shield**

Consumer and Retail Markets  
601 Gaines Street, Little Rock, AR 72201  
NPN: 18620457  
501-786-1099

[srfeemster@arkbluecross.com](mailto:srfeemster@arkbluecross.com)

arkansasbluecross.com

**\*\*UPCOMING OUT OF OFFICE\*\***

**September 12<sup>th</sup>-16<sup>th</sup>**

# Take good care.



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**From:** Feemster, Sabrina R  
**Sent:** Thursday, August 15, 2024 9:49 AM  
**Subject:** FW: 2025 Arkansas Blue Cross and Blue Shield Training Information

Good morning,

I wanted to follow up with the below email to inform you that our training vendor, Pinpoint, is having engineering issues. Therefore, our Medicare training will not be available tomorrow, but should be ready by mid-week next week. I will send another email when we received confirmation its available for you to complete.

We are sorry for any inconvenience and appreciate your patience.

**Sabrina Feemster, PAHM, PHIAS**

Individual Product Representative, Agent Marketing

**Arkansas Blue Cross Blue Shield**

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**September 12<sup>th</sup>-16th**

# Take good care.



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**From:** Feemster, Sabrina R  
**Sent:** Monday, August 5, 2024 7:47 PM  
**Subject:** 2025 Arkansas Blue Cross and Blue Shield Training Information

Good evening,

It's time to kick off our 2025 online and face to face training sessions. Online training will be completed through Pinpoint Global again similarly to years past. **Medicare** training will be live on August 16<sup>th</sup>, with **Under 65** training launching on August 30<sup>th</sup>. Below is link to Pinpoint, please remember your username is your NPN and you can reset your password on this page if you have forgotten it.

<https://arkbluecross.pinpointglobal.com/Apps/Medicare/default.aspx>

Our face-to-face training dates are listed below. We kindly ask that if you are planning on attending one of the trainings that you register for the applicable session on the Training Calendar in Pinpoint so we can plan lunch numbers accordingly. We highly encourage attending an in-person training session if your calendar permits due to the many changes that are forthcoming for 2025.

**Little Rock:** September 9<sup>th</sup>  
-Medicare 10:30 AM  
-Lunch 12:00-12:30 PM  
-ACA 12:30 PM

USAbLe Corporate Center  
320 West Capital Ave.  
Capital City Rooms A-C  
Little Rock, Arkansas  
72201

**Jonesboro:** September 17<sup>th</sup>  
-Medicare 10:30 AM

-Lunch 12:00-12:30 PM  
-ACA 12:30 PM  
223 Red Wolf Blvd  
Embassy Suite Conference Room  
Jonesboro, Arkansas  
42405

**NWA:** September 19<sup>th</sup>  
-ACA 11:00 AM  
-Lunch 12:30-1:00 PM  
-Medicare 1:00 PM-2:30 PM  
ABCBS NWA Corporate Center  
5288 W. Don Tyson Pkwy  
First floor, Conference Room 1  
Springdale, Arkansas  
72762

Thank you all for your hard work throughout the year taking care of our members and your clients. I am attaching the most up to date Stay Connected guide should you need any assistance. We wish you all a prosperous AEP/OEP and as always, if you need anything please reach out.

**Sabrina Feemster, PAHM, PHIAS**

Individual Product Representative, Agent Marketing

**Arkansas Blue Cross Blue Shield**

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**September 12<sup>th</sup>-16th**

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good  
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