

First Medicare Direct

FIRSTCAROLINACARE INSURANCE COMPANY

IMPORTANT NEWS

August 30, 2024

2025 Medicare Advantage Contracting & Product Training

Medicare Advantage Contracting is now available via the Broker Portal and must be completed prior to receiving access to Product Training.

To ensure you are **ready to sell** for 2025 you'll need to log in to the Broker Portal at FirstCarolinaCare.com/Brokers.

Once you log in, you will access the **Contracting Tab** to submit your updated **AHIP** and sign your **Broker Attestation**. Once you've completed this step you'll receive confirmation in 24 – 48 hours of your **Product Training** assignment.

After you've completed the contracting process and submitted all the required documentation for 2025, and you'll receive your **Product Training** email. You can access the training by logging in to the Broker Portal and selecting the training icon for the FirstMedicareDirect Certification System.

All brokers must recertify every plan year per CMS rules for Individual Medicare Advantage plans.

If your **documents and training** are not submitted and complete before **December 31, 2024**, we won't be able to pay your new or renewal member commission in 2025.

Please remember **CMS guidelines prohibit discussing 2025 benefits until October 1, 2024**.

As always, if you have questions, please contact Broker Support at (888) 384-4840 or BrokerServices@FirstCarolinaCare.com.